

division of neighborhood services



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Housing Services Program

Fact Sheet

The Housing Services Program (HSP) provides support services and activities to prevent families from becoming homeless by assisting them in retaining safe, decent, and affordable housing. Through HSP, individuals and families work toward attaining permanent improvements in their lives.

The Division of Neighborhood Services is responsible for planning, implementing and monitoring the delivery of federal and state anti-poverty, neighborhood-based economic development, homelessness prevention, fuel assistance and weatherization programs across the Commonwealth, working in cooperation with the federal government, other state agencies, local and regional nonprofits, and the private sector.

How it works

A statewide network of housing and human service organizations provide housing, mediation, landlord-tenant dispute resolution, and follow-up stabilization support. The program is designed to maximize the use of affordable rental housing stock and to assist low-income tenants to remain in their existing housing.

The program supports the belief that through effective communication and education, sound tenant/landlord relations can be constructed.

Tenants in jeopardy of losing stable housing are eligible to receive assistance under this program.

Who is eligible

Nonprofit entities organized under M.G.L. c. 180, and certified under Section 501(c)(3) of the United States Revenue Code.

Application process

Competitive grant application process.

For more information

Please call the Division of Neighborhood Services at (617)727-7004 or 1 (800) 632-8175.